

Dear Pacific Ranch Board,

I want to take a moment to thank you for responding to our concerns about our driveway.

As you know the driveway was replaced. We were impressed with the contractor you chose for two reasons. 1) Although we are not concrete experts, the work seemed to be done with excellence. We are pleased with

what we saw of the process and the final appearance. 2) Tom White and his crew were very easy to work with. They answered questions and provided information to us, the homeowners, that put us at ease and gave us confidence in their work.

Thank you again for taking responsibility for the problems with our driveway.

Jonathan & Debbi Searle